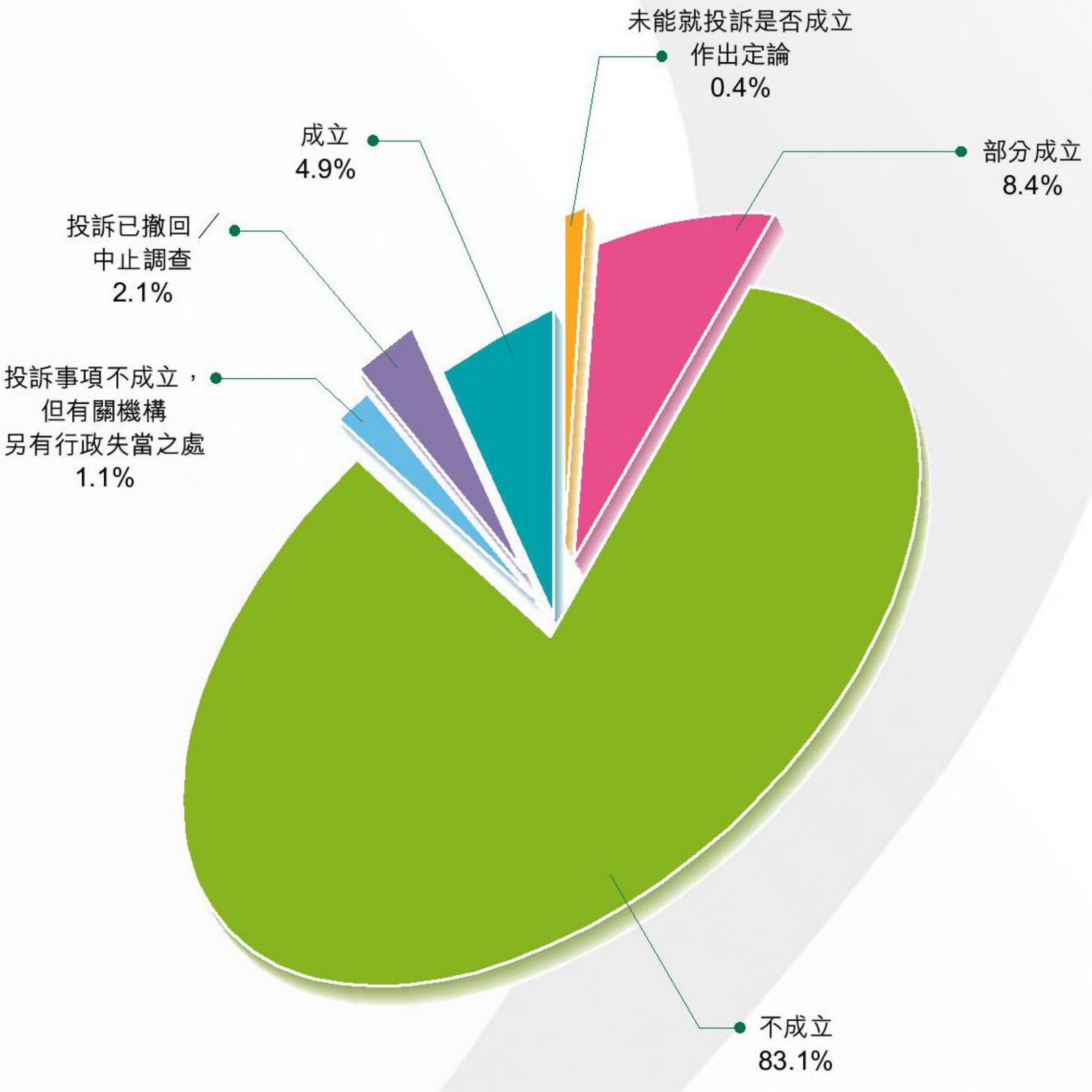
表 8

經全面調查後終結的投訴個案結果：284 宗